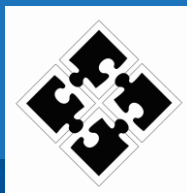


CRC Informs



HAPPY NEW YEAR!

It's a **new year** and we are excited to see what **2021** will bring!

A new year often means change. Have you or your family had any changes? New jobs? New family members? This is a great time to report changes.

Did you know?

Many changes can be reported to MNsure up to 60 days in advance of when the change occurs.

MNsure offers this because they do not want you to have a gap in insurance coverage!

If you need help reporting changes [call](#) a CRC Navigator today at 218-333-0880.



What impacts my case?

- Moving
- Getting married
- Getting divorced
- Having a baby
- Starting a new job
- Leaving a job
- Receiving unemployment insurance
- Getting a pay raise
- Having your work hours change
- Becoming certified disabled

Find out more at [MNsured.org](https://www.mnsure.org).

WHY HAVEN'T I GOTTEN A RENEWAL?

Minnesota is experiencing a pandemic emergency order. This means that all processing of health care programs that could result in closures or changes to public programs have been suspended.

Does this mean that no work is being done on my case?

NO!

The processing teams are still taking change reports, adding case notes and updating information as much as they can.

If you can report your change now, it means that when your renewal does come, it will be as updated as possible!



You've Got Mail!

Have you checked your mail lately? Any letters from MNsure, DHS, MNcare or your County of Residence could be mail with information about your healthcare program!

How do you know if there's something you need to do?

It's not easy. In fact, it can be very confusing!

If you're not sure what your mail means to your case, we can help!

What should you do? With your letter in hand, call our team at 218-333-0880. Leave us a message and we will call you back as soon as possible. Keep that letter handy!

What does a conversation with us sound like?

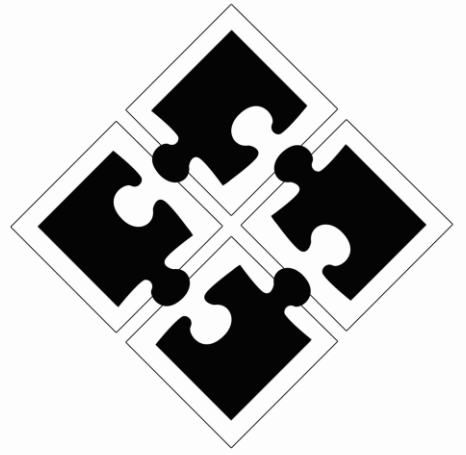
We will ask for a little background on your case. Do you know what program you are enrolled in? We will ask whose address is in the upper left-hand corner. Lastly, we will ask you to read the letter to us over the phone. It is likely that we have seen a similar letter, but we want to make sure the assistance we provide is helpful. Keeping your information updated is key to keeping your case active!

*Community Resource Connections
716 Paul Bunyan Dr NW
Bemidji, MN 56601*

*We are here to help!
218-333-0880
www.crcinform.org*



S.O.A.R.
with
CRC



Qualifying for S.O.A.R.:

- BE HOMELESS OR AT RISK OF HOMELESSNESS
- HAVE A RECENT DIAGNOSIS AND BE ACTIVELY SEEKING TREATMENT
- EARN LESS THAN \$1310 PER MONTH FROM EMPLOYMENT

Sp Adobe Spark

NEED HELP WITH SOCIAL SECURITY DISABILITY?

CALL A CRC S.O.A.R ADVOCATE TO HELP!

- *COMPLETE PAPERWORK
- *OBTAIN AND REVIEW MEDICAL AND OTHER RECORDS
- *COMPLETE APPEAL PAPERWORK
- *ACT AS A LIASON BETWEEN SS AND THE CONSUMER
- *ADVOCATE FOR THE CONSUMER THROUGHOUT THE ENTIRE PROCESS

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