





#### **Key Points to remember:**

- Even though MA and MNcare have not required renewals since 1/1/2020 we anticipate renewals starting again soon. Update your information and watch your mail!
- If you have employer insurance, you do not have MNsure and you will not receive a renewal from MNsure.
- MNsure is one application. When complete, you become eligible for 1 of 3 programs: MA, MNcare or a QHP. If you've done a MNsure application and don't know what program you have, please call CRC. We can help you find out!



# MNSURE: QUALIFIED HEALTH PLAN (QHP) RENEWAL PROCESS

## Renewals for QHP's purchased through MNsure are coming soon!

MNsure is starting the process of renewing coverage for all those currently enrolled with private plan insurance (aka a QHP). You will be receiving the renewal by mail.

#### There are some important things to know!

Your address must be current with MNsure in order to receive your renewal! If you have moved since January 2020, please call MNsure Operations at 855-366-7873 as soon as possible to provide your newest address!

What should you do when you receive your renewal? Read over the ENTIRE letter! Mark any areas where the information is incorrect. Cross off the incorrect information and write in the correct information. If the letter asks you to sign and date and return the renewal, do so as soon as possible! If the letter does not ask you to sign and date and return it, then be sure to call MNsure at 855-366-7873 to provide updated information over the phone.

You do NOT want incorrect information on your renewal or you may be paying the wrong premium amount for the new year!

#### Here's How CRC Can Help:

Call CRC at 218-333-0880 and leave a message. Our first available staff member will call you back!

CRC Staff will:

Ask what type of letter you received (have it in front of you).

Schedule time to review your renewal with you.

Help you return corrected renewal information to MNsure.

Answer any questions you might have.







Community Resource Connections 716 Paul Bunyan Dr NW Bemidji, MN 56601

We are here to help! 218-333-0880 www.crcinform.org



MNsure will begin the renewal process for <u>all</u> programs soon. Now is the time to report changes!

### Why?

Because you want your renewal to be reflective of your current situation as much as possible. This way you will not miss receiving your renewal in the mail or have to make many changes to it when it comes!



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## RentHelpMN Updates:

- The application process is <u>slow</u> and will take quite a while.
- Work with your landlord to ensure that the amount of <u>past due rent</u> you are requesting <u>matches</u> what they expect you to pay.
- If you are behind on utilities, <u>call</u> your utility company to let them know you applied for RentHelpMN and <u>send</u> them a copy of your "pre-approval letter".
- Don't forget to send your "pre-approval letter" to your landlord!

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