**MNSURE ENROLLMENT IS CLOSED**

MNsure Open Enrollment has closed. A qualifying life event is required to access MNsure qualified health plans. Qualifying life events include moving to another county, loss of employer insurance, birth, adoption, divorce, death, loss of COBRA, a move, marriage, etc.

Call 218-333-0880 for more information.

**Special note about voluntary closure:** A voluntary request to close Medical Assistance or MinnesotaCare is NOT a qualifying life event. Consumers who request a voluntary closure will receive a notice informing them that the action is not a qualifying life event. If the consumer does not want to voluntarily close their Medical Assistance or MinnesotaCare coverage, or they think they have received the notice in error, they must contact the agency listed in the upper left corner of the notice BEFORE the effective date of their public program coverage closure.

**Special Enrollment Period Verification Request / MNsure**

CRC staff can provide phone assistance with online MNsure applications!

**MNsure**

**Updates to Consumers:**

Consumers who provided a PO Box address in place of a physical residential address on their application were sent a notice (FORM C17) on February 4. This notice explains that they must provide a residential address. Consumers who do not take action will have their enrollment termed (ended) March 31, 2022.

Contact CRC staff at: 218-333-0880
Free Tax Assistance Services for Seniors and People with Limited Income:

- **Bemidji Senior Center:**
  - Call 218-751-8836 to schedule an in-person appointment

- **Bemidji State University:**
  - Email VITAFreeTaxInfo@bemidjistate.edu to schedule remote assistance (email and computer access required)

- **Hackensack Senior Center:**
  - Call 314-420-2670 to schedule an in-person appointment

- **Grand Rapids Methodist United Church:**
  - Call 218-245-9202 to schedule an in-person appointment

- **Salem Lutheran Church Longville:**
  - Call 218-675-6532 to schedule an in-person appointment

- **Bagley Public Library:**
  - Call 218-553-0839 to schedule an in-person appointment

- **White Earth Investment Initiative:**
  - Call 218-844-7057 to schedule an in-person appointment (Mahnomen and Detroit Lakes locations available)

Source: [Free Tax Preparation Sites | Minnesota Department of Revenue (state.mn.us)](state.mn.us)

**H&R Block** is offering affordable tax filing assistance at multiple locations in and around Bemidji: [Tax Preparation Services Company | H&R Block® (hrblock.com)](hrblock.com)

In addition, there are many **local tax accountants** in the Bemidji area—Google “Tax Preparation Services Bemidji” to find phone numbers and locations!

Please contact all tax filing centers to inquire about hours and appointments. **DO NOT just drop in. Hours and methods of service may change due to Covid.**
*Landlords and Tenants*

If you have an existing RentHelpMN application, we can help!

Contact a CRC Staff member at 218-333-0880 for assistance.

The RentHelpMN program has closed to new applications, but the program continues to process existing applications. Here is what you need to know:

1. You must respond, on a timely basis, to phone calls and emails made by RentHelpMN staff. Unresponsiveness can lead to application denial.

2. Landlords must provide leases and past due rent ledgers to tenants to be uploaded to the tenant's application. Incompletion of this step can lead to application denial.

3. RentHelpMN will only pay past due rent. If rent is not past due, it will not be paid. Tenants and landlords should work together to process applications quickly.

4. If a tenant receives an eviction notice – attend the associated hearing! Failure to attend a hearing is likely to result in an eviction AND a denial of a rent help application.

5. If a consumer submitted a RentHelpMN application on their own, without the assistance of a RentHelpMN navigator and it has not yet been funded; we encourage the renter to contact CRC so that we can associate ourselves with their case and troubleshoot the issues causing delay of payment.

6. Many rumors are circulating that there will be another RentHelpMN source of funding. We have NOT received any official notice of such a program. It is critical to maintain your rent payments without relying on any public program. If you are paying more rent than you can afford to do so on your income – it is time to search for new housing!
Avoid COVID-19 Scams

Have you gotten robocalls, text messages, or emails offering COVID-19 tests in exchange for your Medicare Number? **Be careful! Scammers are selling fake and unauthorized at-home COVID-19 test kits** in exchange for your personal or medical information. Do not give out your Medicare Number for COVID-19 test kits!

Make sure to purchase [FDA-approved COVID-19 test kits](https://www.covidtests.gov) from legitimate providers. Over-the-counter or at-home tests are available for sale around the U.S. at many reputable and trustworthy retailers and pharmacies.

If you suspect fraud, call 1-800-MEDICARE to report it.

Sincerely,

*The Medicare Team*

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This message is paid for by the U.S. Department of Health and Human Services. It was created and distributed by the Centers for Medicare & Medicaid Services.