



## ***MNSURE ASSISTANCE IS AVAILABLE***

Residents can apply for health insurance (Medical Assistance, MinnesotaCare and Qualified Health Plans) through MNSure at any time during the year. If someone is found eligible for Medical Assistance or

MinnesotaCare they can be enrolled when their application processes. If the program the consumer is found eligible for is a Qualified Health Plan, they would either need to have a qualifying event that allows enrollment outside of open enrollment, or they would need to wait until open enrollment to access coverage.

**As Certified MNSure Navigators we occasionally hear from callers, “I have a medical appointment this afternoon. I need health insurance immediately”. Our response, unfortunately, has to be “we can help you complete an application right now, but we cannot predict what you will be eligible for and we can’t force the application through the state or county system to activate coverage”. Typically, even the quickest turn around times are 5-7 business days.**

### MNSure

To start a MNSure Intake Navigators will ask certain questions. Here are some examples:

1. Does the consumer have current health insurance?
2. How many people are in the household and what is the household structure?
3. Has a consumer EVER had a MNSure account or program?

Contact CRC staff at:  
218-333-0880

More information can be found at MNSure’s website:

[Renewal FAQ / MNSure](#)

[Apply for Special Enrollment Period \(SEP\) / MNSure](#)

# Networking Meetings 2022

*Facilitated by Community Resource Connections*

## **PURPOSE:**

**Networking meetings for professionals:**

- **Enable informed, professional, working relationships that result in better services for clients.**
- **Familiarize staff with area resources contributing to the “no wrong door” approach to services.**
- **Address the issues of staff turn-over; reducing the learning curve for new employees.**
- **Identify gaps in community services and enable collaborative efforts to address gaps.**

## **WHO SHOULD PARTICIPATE:**

**All area professionals are encouraged to attend. Participants do NOT need to be CRC member agencies. We ask only that you are respectful of others when they are speaking regardless of your personal beliefs.**

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## **HOW DOES IT WORK?**

Meetings are held the first Thursday of each month, starting at 10 a.m. and finishing by 11:30 a.m.

- Join using Zoom; eliminating travel time, waiting and parking issues
- There is no need to RSVP or notify of an anticipated absence; attend when you are able • If you can't attend but you have information to share: email it to [rsherman@crcinform.org](mailto:rsherman@crcinform.org). Ruth will announce your information during the meeting and include it in the minutes.
- Meeting reminders and link information is sent out a week before and two days before each meeting
- If you are not currently receiving notices email [rsherman@crcinform.org](mailto:rsherman@crcinform.org) and ask to be added to the list. Invite others you think would benefit.

## **Meeting Dates**

April 7, 2022  
May 5, 2022  
June 2, 2022  
July 7, 2022  
August 4, 2022  
September 1, 2022  
October 6, 2022  
November 3, 2022  
December 1, 2022

**[WWW.CRCINFORM.ORG](http://WWW.CRCINFORM.ORG)**



## Resource Directory Update & Maintenance

Funding provided by the *Beltrami Area Service Collaborative* has allowed *Community Resource Connections* to hire a part time employee to update our 2017 hard copy Resource Directory and simultaneously update and maintain our electronic resource directory located at [www.crcinform.org](http://www.crcinform.org).

We welcome Katherine Pysick-White to our staff. Katherine will be contacting your agency to gather information, double check telephone numbers, website addresses, and make sure that the services you provide are accurately reflected in both of our directories.

We encourage you to take a look at your agency's listing on the web at [www.crcinform.org](http://www.crcinform.org). Under "Find Service" type in your agency's name and hit enter. If your agency information does not pop up - it means we don't have you in the directory and you should contact Katherine to get your information listed. If your agency information pops up - please check it for accuracy.

Katherine can be reached at [KPysick-White@crcinform.org](mailto:KPysick-White@crcinform.org) or by telephone at **218-407-7258**. There is no cost to you for having your information in these directories. This is just one of the ways we practice our mission of connecting resources to the communities we serve.

*Welcome Katherine!*



*Community Resource Connections*  
716 Paul Bunyan Dr NW  
Bemidji, MN 56601

*We are here to help!*  
218-333-0880  
[www.crcinform.org](http://www.crcinform.org)

## *Care for your Clients by Reminding them to Update*

Minnesota residents eligible for public health insurance programs (Medical Assistance and Minnesota Care) have had continuous, uninterrupted coverage since January 2020 due to the emergency pandemic declaration issued by the federal government. Typically, a consumer found eligible for one of these public programs would be required to renew their eligibility each year. They would also be required to report changes in their household like; income, address, household make up, availability of employer health insurance coverage, marriage, divorce, etc. within 10 days for Medical Assistance and within 30 days for Minnesota Care Coverage. The pandemic emergency declaration insured that residents remained covered with insurance during a time that required critical access to health services. They accomplished this by suspending annual renewals and ending coverage terminations.

While today, we remain under the effects of the pandemic declaration, it is very likely that we will see its closure in the coming months. This means that all of the households that have NOT experienced an annual renewal of their health insurance in more than 2 years - will receive notice of the need to renew.

Beltrami County has a very high rate of public program coverage; meaning, MANY residents will be up for renewal soon. We know that many people have moved, changed jobs, and experienced income changes; many of which have not been reported to the county or Minnesota Care.

As a provider of services, particularly if you are a provider of services that are billed to Medical Assistance or Minnesota Care; we urge you to remind your consumers of the importance of updating their address, income and household changes NOW. If they are covered by Medical Assistance; they should call the county of residence. If they are covered by MN Care - they should call Minnesota Care.

NOTE: Public Program notices cannot be forwarded to a new address. If consumers don't update their address after moving, they will not receive their renewal notice and failure to comply with a renewal notice will result in a case closure. This means: they will not realize that they don't have coverage until they are standing in line at the pharmacy or awaiting a medical appointment. Please consider posting notice of upcoming public program renewals for the people you serve.

### **Area County Telephone Numbers**

Beltrami 218-333-8300

Cass 218-547-1340

Clearwater 218-694-6164 or 1-800-245-6064

Hubbard 218-732-1451 or 1-877-450-1451

**Minnesota Care** 1-800-657-3739

\*Questions about enrolling through MNsure for Medical Assistance, Minnesota Care and Qualified Health Plans can be directed to: Community Resource Connections 218-333-0880 \*



## TELEPHONE REASSURANCE

REDUCING SOCIAL ISOLATION, LONELINESS &  
ANXIETY OFTEN ASSOCIATED WITH  
AGING AT HOME



- Do you know someone 60 and older and living alone?
- Are you concerned that they may be lonely?
- Worried that a fall that might leave someone you care about unable to call for help?

These concerns are not unusual for people living alone, their caregivers or their loved ones. There is something that you can do about it: **Telephone Reassurance.**

Staff of Community Resource Connections, a private nonprofit organization based in Bemidji and working out of the Blackduck Resource Center, is accepting telephone reassurance participants living in rural Beltrami County.

### **We will:**

- Meet with a Senior, or someone with a disability, in their home or at our office.
- Gather background information and establish the areas of most concern to them and their caregivers.
- Agree on a call schedule and frequency—connecting the participant with a consistent caller who they will get to know over time.
- Create a plan with caregivers in case of an emergency.
- Review services the participant might need.

**Call us today: 218-835-5768**

Donations for this service are accepted; but not required.

NO one will be turned away due to income or assets.

This project is made possible in part, under the Federal Older American's Act through a grant with the NWRDC under an Area Plan approved by the Minnesota Board on Aging.